# Roba Eieta

Reynoldsburg, OH • (614) 935-1570 • ejetaroba19@gmail.com • www.linkedin.com/in/robae • https://ejetaroba.netlify.app

#### Motivated and Adaptable Web Developer and IT Support Specialist

Full Stack Web Developer with experience in web application development and layout design. Multilingual with a strong work ethic, skilled in problem-solving, creative troubleshooting, and collaborating effectively, with proven leadership abilities and a track record of contributing to diverse operations.

- Front-End Web Development: HTML, CSS, Bootstrap, JavaScript, React.js
- Back-End Web Development: Node.is, Express, MySQL, Firebase
- **E-commerce Development:** WordPress, Shopify
- Data and Systems Management: Data Analysis, Interpretation, and Tracking; DataCentral, PKMS WMS System
- Version Control and Collaboration: Git, GitHub; Microsoft 365 (Teams, OneDrive, Outlook, Word, Excel)
- **Design and Tools:** Web Design (Photoshop, Canvas); Machine Operations
- Technical Support and Troubleshooting: Malware Detection and Removal; Mobile Device Troubleshooting, User Support via Ticketing Systems; PC, Laptop, and Mac Troubleshooting and Repair; Computer Configuration, OS Installation, PXE Deployment; Data Backup/Restore, Data Recovery, Secure Data Destruction
- Operating Systems: Windows OS, Linux OS, macOS, Apple iOS, Android OS
- Infrastructure and Network Management: DNS, DHCP, Active Directory, WDS, TCP/IP Network Configuration and Management, Data Encryption, SOHO Configuration and Management, WAP Configuration and Management
- Soft Skills: Creativity, Communication, Team Organization and Collaboration, Leadership, Training

#### **Education**

### Per Scholas | IT Support Training

Certificate in CompTIA A+, Google IT Support Professional Certificate, and Google AI Essentials

February 2025 – Present

Columbus, Ohio

#### **Evangadi Tech | Full Stack Web Development Training**

Certificate in Full Stack Web Development

**Mekelle University** 

Bachelor of Science, Applied Geology

Silver Springs, Maryland March 2022 – September 2022 Addis Ababa, Ethiopia February 1999 - July 2004

#### **Professional Experience**

#### Victoria's Secret & Co.

DC (Distribution Center) Clerical

Revnoldsburg, Ohio April 2014 – Present

- Facilitate merchandise processing across different departments, consistently exceeding expectations.
- Prepare and distribute daily work plans and end-of-day transition reports to department managers and leaders.
- Extract, manipulate, and monitor wave data daily using DataCentral, Microsoft Access, PKMS WMS, and Excel to ensure inventory accuracy and operational efficiency; track missing data, coordinate retrieval efforts, generate pivot tables for analysis, and communicate updates to relevant teams.
- Create shipping and invoice documents; print various shipping flags, labels, and stickers using Excel and Word.
- Collaborate with team leads, supervisors, managers, and DCs through phone, email, Outlook, and Microsoft Teams.

#### **Renaissance Columbus Downtown**

Columbus, Ohio

Dish Washer November 2008 - April 2014

Led and supported kitchen staff by assisting chefs with general kitchen operations.

## **OWWCE (Oromia Water Works Construction Enterprise)**

Junior Hydrogeologist

Addis Ababa, Ethiopia November 2007 - October 2008

- Scheduled, coordinated, and mobilized 20 water-well drilling crews to ensure efficient project execution.
- Managed 25 drilling crews, overseeing deep and shallow water well drilling, construction, and pumping tests, while preparing detailed technical field reports using Microsoft 365, Data Central, PKMS WMS, and other productivity tools.
- Utilized water-well computer modeling applications to support project planning and execution.
- Contributed to sustainable drinking water solutions across multiple districts and communities.

### Oromia Irrigation Authority, Southern Branch Office

Bale Robe, Ethiopia August 2006 - October 2007

Field Geologist | Design and Study Department

- Collaborated with a team of 15 to conduct small-scale irrigation dam-site assessments at approximately 30 locations.
- Provided expert analysis as the Lead Geologist in a 20-member team for hydropower resource project studies.
- Collected geological samples, analyzed data using tools like LogPlot, resistivity meters, and grayimeters, and compiled comprehensive technical field reports to inform research and project development.

#### **South Oromia Mines and Energy Agency**

Regional Head and Expert Geologist

Bale Robe, Ethiopia June 2005 - July 2006

- Led a team of 3 as the head of the Mines and Energy office, planning and overseeing daily office operations, performance reviews, annual budgets, quarterly evaluations of mining sites, etc..

  Actively participated in regional and head office meetings to represent the agency and provide operational updates.